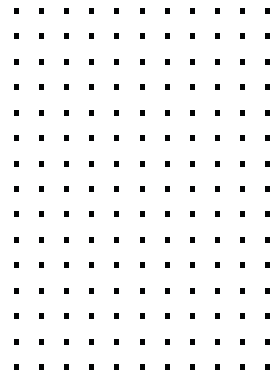


DATA SHEET

# FortiVoice™ Phone System Capacities



	FVE-VM100/ FVE-100E	FVE-VM200/ FVE-200F	FVE-300E	FVE-VM500/ FVE-500E/ FVE-500F*	FVE-VM1000/ FVE-1000E	FVE-VM2000/ FVE-2000E/ FVE-2000F	FVE-VM3000/ FVE-3000E	FVE-VM5000/ FVE-5000F	FVE-VM10000	FVE-VM20000	FVE-VM50000
<b>System</b>											
Network interfaces	20	30	30	30	50	80	80	80	80	80	80
SNMP users	5	5	5	5	10	16	16	16	16	16	16
SNMP hosts	5	5	5	5	10	16	16	16	16	16	16
Alert email addresses	5	5	5	5	5	5	5	5	5	5	5
System reminders	5	8	10	10	15	20	20	20	20	20	50
<b>Profiles</b>											
SIP profiles	20	25	30	30	60	100	100	100	100	100	100
Office peers	110	212	315	525	1050	2100	3150	5200	10300	20500	51000
VoIP trunks	16	24	30	50	100	200	300	500	1000	2000	3000
Schedules	10	20	20	40	100	150	150	150	150	150	250
Phone profiles	30	50	50	75	100	200	200	200	200	200	200
Location profiles	10	15	20	25	50	100	150	150	150	150	200
Recording rules	20	30	40	40	60	100	100	100	100	100	100
Managed gateways	5	5	10	10	25	50	50	100	100	100	200
Managed branches	0	0	10	10	20	40	40	100	100	100	200
<b>Call Routing</b>											
Auto attendants	10	20	30	50	100	200	300	500	1000	1000	1000
Auto attendant files	50	80	120	200	300	500	1000	2000	3000	3000	3000
Music on hold files	10	10	10	10	30	50	50	50	50	50	50
Inbound dial rules	20	30	50	50	75	100	100	100	100	100	200
DID inbound rules	10	15	20	20	150	150	150	150	150	150	200
Virtual numbers	20	30	40	40	60	100	100	100	100	200	200
Caller ID routing	10	15	20	20	60	100	100	100	200	300	400
Outbound dialing rules	20	30	50	50	75	100	100	100	100	100	200
<b>Extensions</b>											
Extensions	100	200	300	500	1000	2000	3000	5000	10000	20000	50000
Departments	10	15	20	20	30	50	50	50	200	200	200
Account codes	20	30	50	50	100	150	150	150	150	150	150
Speed dials	100	200	200	200	400	400	400	400	400	400	400
<b>Groups</b>											
User privileges	10	15	20	20	60	100	100	100	100	100	100
Extension groups	20	30	40	40	60	100	200	200	500	500	600
Ring groups	15	30	30	60	60	150	250	250	400	400	400
Pickup groups	50	80	100	100	200	400	400	400	400	400	400
Paging groups	5	10	10	20	20	30	30	30	100	150	300
<b>Features</b>											
Conference bridge	8	10	12	20	30	50	50	50	50	50	100
User Conference	3	3	3	3	5	5	8	10	20	20	20
User Conf Participants	8	8	8	20	20	20	20	20	20	20	20
Fax accounts	10	15	20	20	60	100	150	150	150	150	200
Call queues	5	10	15	15	30	50	50	50	50	50	100
<b>Calls</b>											
Concurrent calls	30	45	75	75	150	300	450	800	1500	1500	2000

## SMB SYSTEM CAPACITY

	FVE-20E	FVE-VM50/FVE-50E
<b>System</b>		
Network interfaces	2	2
SNMP users	2	2
SNMP hosts	2	2
Alert email addresses	5	5
System reminders	-	-
<b>Profiles</b>		
SIP profiles	10	10
Office peers	23	55
VoIP trunks	4	8
Schedules	5	5
Phone profiles	10	10
Location profiles	5	5
Recording rules	-	-
<b>Call Routing</b>		
Auto attendants	5	5
Auto attendant files	20	20
Music on hold files	5	5
Inbound dial rules	10	10
DID inbound rules	5	5
Virtual numbers	5	5
Caller ID routing	5	5
Outbound dialing rules	10	10
<b>Extensions</b>		
Extensions	20	50
Departments	-	-
Account codes	10	10
Speed dials	100	100
<b>Groups</b>		
User privileges	5	5
Extension groups	5	5
Ring groups	10	10
Pickup groups	5	5
Paging groups	3	3
<b>Features</b>		
Conference bridge	2	2
Fax accounts	5	5
Call queues	-	-
<b>Calls</b>		
Concurrent calls	10	15

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## GATEWAY SYSTEM CAPACITY

	FVE-G008	FVE-GS16	FVE-GT01	FVE-GT02
<b>System</b>				
Network interfaces	-	-	-	-
SNMP users	-	-	-	-
SNMP hosts	-	-	-	-
Alert email addresses	5	5	5	5
System reminders	-	-	-	-
<b>Profiles</b>				
SIP profiles	10	10	10	10
Office peers	-	-	-	-
VoIP trunks	8	16	30	60
Schedules	-	-	-	-
Dial plan mappings	8	16	1	2
Phone profiles	-	-	-	-
Location profiles	-	-	-	-
Recording rules	-	-	-	-
<b>Call Routing</b>				
Auto attendants	-	-	-	-
Auto attendant files	-	-	-	-
Music on hold files	-	-	-	-
Inbound dial rules	-	-	-	-
DID inbound rules	-	-	-	-
Virtual numbers	-	-	-	-
Caller ID routing	-	-	-	-
Outbound dialing rules	-	-	-	-
<b>Extensions</b>				
Extensions	-	16	0	0
Departments	-	-	-	-
Account codes	-	-	-	-
Speed dials	-	-	-	-
<b>Groups</b>				
User privileges	-	5	5	5
Extension groups	-	-	-	-
Ring groups	-	-	-	-
Pickup groups	-	-	-	-
Paging groups	-	-	-	-
<b>Features</b>				
Conference bridge	-	-	-	-
Fax accounts	-	-	-	-
Call queues	-	-	-	-
<b>Calls</b>				
Concurrent calls	8	16	30	60

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# CALL CENTER CAPACITY

	FVE-VM100/ FVE-100E	FVE- VM200/ FVE-200F	FVE-300E	FVE- VM500/ FVE-500E/ FVE-500F*	FVE- VM1000/ FVE-1000E	FVE- VM2000/ FVE-2000E/ FVE-2000F	FVE- VM3000/ FVE-3000E	FVE- VM5000/ FVE-5000F	FVE- VM10000	FVE- VM20000	FVE- VM50000
<b>Agents</b>											
CC agents	10	20	30	55	75	225	300	500	800	800	1000
Agent profiles	25	25	50	50	100	200	200	200	200	200	200
Skill levels	20	20	20	20	50	100	100	100	100	100	100
Skill tags	20	20	20	20	100	200	200	200	200	200	200
<b>IVR</b>											
IVR	30	30	50	50	100	150	150	150	150	150	300
IVR actions	100	100	100	200	300	500	500	500	500	500	500
IVR variables	80	80	100	100	200	300	300	300	300	300	300
<b>Database</b>											
IVR database	2	2	5	5	10	20	20	20	20	20	20
DB SIP header	30	30	50	50	100	200	200	200	200	200	200
DB digits	30	30	50	50	100	200	200	200	200	200	200
DB statements	30	30	50	50	100	200	200	200	200	200	200
DB logical	30	30	50	50	100	200	200	200	200	200	200
<b>Features</b>											
Reason codes	20	20	30	30	60	100	100	100	100	100	100
Action codes	20	20	30	30	60	100	100	100	100	100	100
CC Monitor screen	2	2	2	2	10	20	20	20	30	30	30
<b>Reports</b>											
Reports	10	10	15	15	30	50	50	100	150	150	150

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\*supported in 6.4.x



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